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# WHY CHOOSE PRN HOSPICE?

Our team's mission is to ensure a comfortable end-of-life experience by providing compassionate care for those individuals living with a life-limiting illness and their families, through quality medical, emotional, spiritual, and social support.

In medical terminology, PRN means "as needed." We provide hospice care adapted to what you need. Comfort and symptom management are the primary focus of our care. Our goal is to help you enjoy the highest quality of life possible.

Our experienced staff deliver compassionate support during some of life's most difficult moments. PRN Hospice offers a specially trained and highly skilled team of professionals who will put you and your family at the center of the care team.

PRN Hospice is here for you 24 hours a day, 7 days a week. We serve the Los Angeles County, Ventura County, Orange County, Riverside County, and San Bernardino County areas of Southern California.

If you or a loved one are interested in receiving hospice services but are unsure if you qualify, please give us a call at (818) 946-8242. We are more than happy to speak with you or your loved one about your specific scenario/condition and our nurses can meet with you in person for a full evaluation. This evaluation is available free of charge and with no obligation.

# A UNIQUE APPROACH FOR EACH PATIENT

PRN Hospice provides a tailored approach for each patient. We customize our care to meet you where you are and walk with you during your journey. We know that each situation is unique, and we will work to provide for individual needs as much as we can.

Receiving news of a life-limiting illness is difficult for patients and those who love them. Focusing on comfort, dignity, time together, and quality of life can be made easier with support from caring professionals who have experience with the dying process.

# The critical question that guides our care is:

How would you like to spend your final time on earth? We will guide you as you explore that question and set care priorities.

The PRN Hospice Care Team advocates for the rights of terminally ill patients and their families. We believe that patients should be apprised of their clinical prognosis and be involved in the decision-making process that determines how their end-of-life care is provided.

We strive to make it possible for patients to remain independent for as long as possible, in familiar and comfortable surroundings of their choice. Our care is centered on both the patient's and family's lifestyle, values, and wishes.

# **HOSPICE LEVELS** OF CARE

#### **ROUTINE HOME CARE**

This is the most common level of care utilized when symptoms are well maintained. The level of care follows a calendarized visiting schedule with the interdisciplinary team.

#### CONTINUOUS HOME CARE

Provides a skilled nurse at bedside up to 24 hours a day until symptom management is back under control. This level of care is provided in the patient's home, assisted living facility, or board & care home.

#### RESPITE CARE

This is a level of care that hospice provides specifically to support the family/caregivers of patients living in a private residence. Respite provides a break from the responsibilities of being a full-time caregiver

# GENERAL INPATIENT CARE (GIP)

Used to address severe symptoms that may need careful monitoring or intervention. Provided only in a skilled nursing facility when symptoms cannot be managed at home or in any other setting, and require 24/7 monitoring with a Registered Nurse (RN).

# ANCILLARY SERVICES

- Physical Therapy
- Speech Therapy
- Occupational Therapy
- Music Therapy
- Registered Dietician Services
- Holistic Life Coaching
- Wound Care Evaluations & Treatment
- Podiatry Evaluations & Treatment
- Psychotherapy
- Medical Laboratory Testing & Analysis
- Coordination & Delivery Of Durable Medical Equipment (DME)
- Coordination & Delivery Of Medical And Other Supplies
- Coordination & Delivery Of Medications
- Mobile X-ray

# **INTERDISCIPLINARY TEAM (IDT)**

## We've developed a specially trained and highly skilled team of professionals who will put you and your family first.

**PHYSICIANS:** Provide oversight of physician services by complementing attending physician care, acting as a medical resource to the interdisciplinary group, assuring continuity of hospice medical services, and assuring appropriate measures to control patient symptoms.

**NURSE PRACTITIONERS (NPS):** Provide hospice care through the evaluation and assessment of the health history. health promotion, diagnosing medical conditions, management of health problems by directing and developing the plan of care, prescribing medications or treatments, coordinating and collaborating with patients, families and other healthcare practitioners. Under the supervision of a physician, the NP visits patients, completes physical assessments, performs face to face assessments and evaluates hospice eligibility as assigned in consultation with the hospice interdisciplinary team.

**REGISTERED NURSES (RNs):** Plan, organize, and direct hospice care and are experienced in nursing, with emphasis on community health education/experience. The RN builds from the resources of the community to plan and direct services to meet the needs of individuals and families within their homes and communities.

LICENSED VOCATIONAL NURSES (LVNs): Responsible for providing direct patient care under the supervision of a registered nurse. Responsibilities include following the plan of care, providing treatments, and working collaboratively with the members of the team to help meet positive patient care outcomes.

**CERTIFIED HOME HEALTH AIDES (CHHAs):** Paraprofessional member of the interdisciplinary group who works under the supervision of a registered nurse and performs various services for a patient as necessary to meet the patient's personal needs and to promote comfort. The CHHA is responsible for observing the patient, reporting these observations and documenting observations and care performed.

**MEDICAL SOCIAL WORKERS (MSWs):** Help patients and their families navigate planning for end-of-life care; understand their treatment plan and be vocal about their needs; manage the stresses of debilitating physical illnesses, including emotional, familial, and financial; overcome crisis situations; and connect to other support services.

**CHAPLAINS** | **SPIRITUAL COORDINATORS**: Spiritual concerns are common for patients who are diagnosed with a terminal illness. Some may feel little connection to such services, and that's okay. However, our Chaplains/Spiritual Coordinators offer any support when requested. They never force a specific religion on anyone. Instead, they support each person on their own journey.

**VOLUNTEER COORDINATORS:** Volunteers play an invaluable role as part of our team's unified approach in providing quality care. Our Coordinator manages them all as they join patients and families for activities, companionship in providing an empathetic ear to listen to as well as simple clerical work in the office.

**BEREAVEMENT COORDINATORS:** Although patients are our primary concern, they are not our only concern. Hospice care does not just come to a halting stop after a patient has passed on. We provide grief counseling in a variety of ways per family's consent for up to one year after a traumatic event has taken place in someone's life.

# **Non-Discrimination Policy**

# **CONTRACTED CARRIERS**













# **ACCEPTED COVERAGE**

· Medicare · Medi-Cal · HMO · PPO · Private Pay

# LOS ANGELES COUNTY SERVICE AREAS



8 - South Bay/Harbor



# **VENTURA COUNTY SERVICE AREAS**

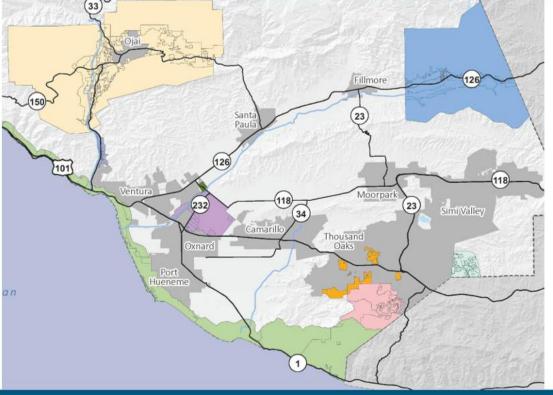
**Thousand Oaks** Moorpark Eillmore **Newbury Park** Camarillo Moorpark

Simi Valley

Oxnard

Ventura

Westlake Village



# **ORANGE COUNTY SERVICE AREAS**

## North

- Angheim - Atwood - Brea - Fullerton

- Orange Placentia Silverado

- Villa Park - La Habra - Yorba Linda

#### Central

- Corona Del Mar - Costa Mesa

- Newport Coast - Santa Ana - Tustin

- Irvine - Newport Beach

# West

- Buena Park

 Cypress - Fountain Valley

- Garden Grove - Huntington Beach - La Palma

- Los Alamitos

- Midway City - Seal Beach

## South

- Aliso Viejo - Capistrano Beach

- Dana Point - El Toro

- Foothill Ranch

- Ladera Ranch - Laguna Beach - Laguna Hills

- Laguna Niguel - Lake Forest

- Mission Viejo

- Rancho St. Margarita - San Juan Capistrano

- Trabuco Canyon



# RIVERSIDE COUNTY SERVICE AREAS

## District 1

- Riverside - Lake Elsinore
- Canvon Lake - Wildomar
- Woodcrest
- Lake Mathews - Mead Valley
- Temescal Valley
- Good Hope
- Lakeland Village
- El Cariso
- Meadowbrook - La Cresta
- DeLuz

## District 2

- Coronita - El Cerrito - Home Gardens
- Corona - Eastvale - Jurupa Valley
- Highgrove - Norco

#### District 3

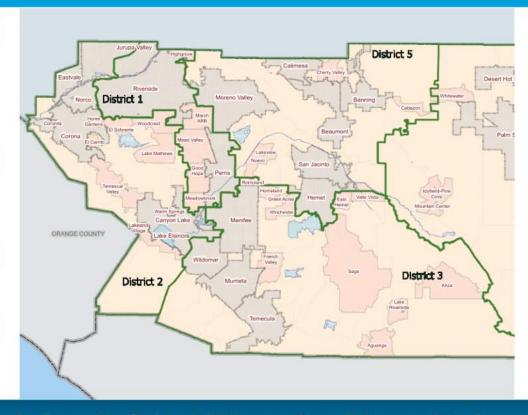
- Hemet - Murrieta

- San Jacinto
- Temecula

#### District 5

- Banning

- Menifee
- Beaumont
- Moreno Valley
- Calimesa - Perris



# SAN BERNARDINO COUNTY SERVICE AREAS

- Chino Hills
- Chino
- Ontario
- Fontana
- Upland
- Rancho Cucamonga
- Redlands
- Highland
- Yucaipa
- San Bernardino
- Lake Arrowhead
- Big Bear Lake
- Big Bear City
- Lucerne Valley
- Hesperia
- Oak Hills
- Phelan
- Pinon HIlls
- Victorville
- Adelanto

